

PRIVACY STATEMENT

Sacred Creation, located at Wolfhezerweg 31; 6874 AA Wolfheze, is responsible for the processing of personal data as reflected in this privacy statement.

Our contact details:

<https://www.sacredgeometryshop.com/>

Wolfhezerweg 31

6874AA Wolfheze

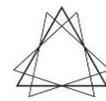
+31 6 457 183 16

Personal data that we process

Sacred Creation processes your personal data because you use our services and/or because you provide these to us yourself.

Below you will find an overview of the personal data we process:

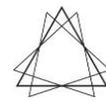
- First and last name
- Address data
- Phone number
- E-mail address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone.
- Your payment method
- Your IP address (anonymized through IP Anonymization)
- Your IBAN Bank Account Number



With what purpose and on what basis we process personal data

Sacred Creation processes your personal data for the following purposes:

First and last name	For the execution and processing of your order(s).
Address data	For the delivery of your order(s).
Phonenumber	If you have any questions about your order, we can contact you by telephone.
E-mailaddress	<p>In order to keep you informed of the status of your order and for any questions about your order, we can contact you.</p> <p>To send you a reminder to write a review about the purchased product.</p>
Your payment method	Your payment method will be linked to your order. This is to verify a successful transaction of our Payment Service Provider Mollie.
Your IP address (anonymised)	<p>When you visit our website, you leave your IP address with us. Google's software (Google Analytics) anonymizes your IP address as soon as technically possible at the earliest possible stage of the collection network.</p> <p>We analyse our website and its use in order to improve the ease of use and services of our website.</p> <p>The data, which is completely anonymous, that you leave with us, remains with us and we do not provide to third parties, unless we are legally obliged to do so.</p>
Your IBAN Bank Account Number	We only process your bank account number if you wish to return your order. Only then will we ask for your bank account number.



We also use your data for

Customer Service	You can call us, mail us, Instagram and Facebook us. We save these conversations or take notes of telephone conversations in order to serve you better.
Account	Your personal data is stored in your account. Name, delivery and billing address, telephone number and login details. We also store details of your previous orders in order to be of service to you more easily.
Newsletters	You can sign up for our newsletter. For this we ask your first name and e-mail address. You can unsubscribe from the newsletter at any time.
Custom and personalized jewelry	To make a customized piece of jewelry, you can send us a photo, if you wish to do so. We keep this photo on our secure mail server. We will only use the photo to design the custom jewelry.

Automated decision-making

Sacred Creation does not make decisions on the basis of automated processing about matters that can have (significant) consequences for people. These are decisions that are taken by computer programs or systems, without a person (e.g. an employee of Sacred Creation) being in between. Sacred Creation uses the following computer programs or systems:

Mollie

Mailchimp

WooCommerce

(PSP) For processing payments

To create and send newsletters

For processing our orders

How long we store personal information

Sacred Creation does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following (categories of) personal data:

Personal data (category)	Storage period	Reason
Personal details	7 years *	Tax and Customs Administration
Address	7 years *	Tax and Customs Administration
Payment method	7 years *	Tax and Customs Administration
Other data	7 years *	Tax and Customs Administration

* After termination of service.

Sharing of personal data with third parties

Sacred Creation does not sell your data to third parties and only provides them if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data on our behalf, we enter into a processing agreement to ensure the same level of security and confidentiality of your data. Sacred Creation remains responsible for these processing operations.

Cookies, or similar techniques, that we use

Sacred Creation only uses technical, functional and analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you visit this website for the first time. The cookies we use are necessary for the technical operation of the website and your convenience. They ensure that the website works properly and remember, for example, your preferred settings. It also enables us to optimize our website. You can unsubscribe from cookies by setting your internet browser in such a way that it no longer stores cookies. In addition, you can also delete all information previously stored through your browser's settings.

Viewing, modifying or deleting data

You have the right to access, correct or delete your personal data. In addition, you have the right to withdraw any consent for the data processing or to object to the processing of your personal data by Sacred Creation and you have the right to data transferability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or to another organization you have named.

You can send a request for access, correction, deletion, data transmission of your personal data or for the withdrawal of your consent or objection to the processing of your personal data to

hello@sacredgeometryshop.com

In order to be sure that the request for review has been made by you, we ask you to enclose a copy of your identity document with the request. In this copy, blacken your passport photo, MRZ (Machine Readable Zone), passport number and CSN (Citizen Service Number). This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

Sacred Creation takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized alteration. If you have the impression that your data is not secure or there are indications of misuse, please contact us via

hello@sacredgeometryshop.com

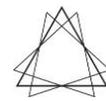
External links

Our website contains links to other external websites. This Privacy & Cookie Policy does not apply to those websites. We try to keep the external links up to date and to have them referred to the correct websites. We are not responsible for the content of these websites and the way in which your personal data is handled there. We advise you to always read how these other websites handle your personal data.

Social Media

Our website may contain buttons from social media, such as Google+, Facebook, Pinterest or Instagram. This Privacy & Cookie Policy does not apply to these social media. The use of social media is your own responsibility. We recommend that you read the privacy rules of these social media carefully, so that you know what happens to your data (we recommend that you read the privacy rules of Facebook in particular, as they sell your data to third parties). Many social media providers are located outside the European Union and store your personal data outside the European Union. As a result, your personal data may not be protected at the same level as within the European Union. If we ourselves have a page on one of the social media, such as Facebook, then this Privacy & Cookie rules does apply to the content of such a page.

We will answer your questions. We will save your messages, posts, and other comments, so that we can possibly help you even further later on. If you leave a message on one of our social media pages or website, it will be retained as long as it is relevant.



Changes to the Privacy & Cookie Regulations

We may change these Privacy & Cookie Regulations. We do this, for example, if the law or our policy changes. We therefore advise you to regularly review the Privacy & Cookie Regulations when visiting our website. You will find a link to the most current version of our Privacy & Cookie Regulations at the bottom of our website. The last modification was on March 23, 2019.